

MILK RIVER CABLE CLUB

WHAT'S HAPPENING?

The Milk River Cable Club office will be closed Monday, August 3 for the Civic Holiday.

We held our AGM on Monday July 27. The meeting minutes can be found on our website: www.milkrivercable.ca or you may request a copy in the office.

We would like to thank all who came out to the AGM and all of our members for your continued support.

Leonard McCulloch and Bob Thielen let their names stand and both were re elected to the MRCC Board of Directors. Thank you to Jim Willet and Donald Cody for your nominations.

With current water restrictions, we are unable to do any trenching this year. For those who have lines waiting to be buried, we apologize.

We are currently in the process of improving our monthly statements. Members will notice a slightly updated look, which we hope will be more straight forward.

Please note, there will be late penalties incurred moving forward for balances over 30 days past due. Our billing cycle is the 1st of every month and the balance is due on the last day of the month. This means you have 60 days from the date your statement is issued before it is considered past due. We ask that anyone with concerns over their billing please contact Kelsey or Nicole at the office: 403-647-2115.

MRCC Board of Directors

President LEONARD MCCULLOCH: mclen@mrcable.ca

Secretary TONY MILLER: antreen@mrcable.ca

Treasurer BOB THIELEN: bbs@mrcable.ca

KEITH LOSEY: kplfarms@mrcable.ca

DARREN OSTENBERG: sales@mrcable.ca

TECH TALK

With the summer heat upon us, many Milk River and Coutts members have been experiencing intermittent service outages due to our amplifiers over heating. We are currently getting quotes to have a technician brought in to replace and balance all of our main amplifiers and resolve this issue. There is no ETA on when this will be completed.

Our VOIP phone service has been experiencing a high volume of traffic resulting in interference and dropped called. We are looking into expanding our system to handle the additional call volume we are regularly seeing now.