

MILK RIVER CABLE CLUB

WHAT'S HAPPENING?

Please check our Community Channel #231, website: milkrivercable.ca, or Facebook Page: facebook.com/mrcc1976 for community updates regarding the COVID-19 outbreak.

We offer **paperless billing** and accept online banking payments, pre-authorized debit/credit payments, e-transfers, cheques and phone payments. Contact the office for more information.

At this time, we have decided to postpone the changes to overdue accounts. As it stands, there are no late fees or penalties for overdue balances. There will also be no automatic disconnections at this time; however, we urge those who have overdue balances to please contact the office to make payment arrangements.

Our AGM has been POSTPONED until further notice.

We are also waiving all internet coverage fees for March and April. You will still see the overage on your bill, there will just be no charges applied for it.

All our new cable packaging is effective as of April 1. Thank you to all who reached out to update your packaging. If you have not yet contacted us, you have until April 15th to do so to avoid losing channels. Your billing already reflects the changes in packaging. Please note, packages which are to be deleted from our lineup will show a \$0.00 charge for April.

All members are able to view account details and monitor internet usage 24/7 through the member portal on our website. If you have not set up your account, please contact Kelsey or Nicole to do so.

TECH TALK

There are many channels being offered as free preview until April 30th. We hope members will take advantage of these free previews and should you wish to subscribe to any of the channels starting in May please let us know.

Channels available for free preview are listed on our community channel and on our website.

We are still conducting service calls and installations at this time, provided no one in the home is under self-isolation.

We appreciate your understanding.

Please stay safe!

MRCC Board of Directors

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