

MILK RIVER CABLE CLUB

WHAT'S HAPPENING?

Our office is still open Monday to Friday 8:30am - 4:30pm. We ask that all who come into the office be mindful of social distancing and please take a pair of gloves to wear while in the office. There is also sanitizer on the wall by the door.

We have launched our new Cable TV packaging! If you are missing channels you previously subscribed to, please contact us to update packaging. For Cable TV and Phone service, please contact our Help Line at 1-866-344-7142 ext. 2 or mrconnect@mrcable.ca

With COVID-19, many networks are offering free previews of channels for the next couple of months. Initially, the free preview was only until April 30th, but several networks have agreed to continue until May/June. Please tune in to our Community Channel on 231 for updates.

MRCC will continue to waive bandwidth overage charges until May 31st. Please note, the sudden increased usage on our system is resulting in slower speeds, especially at peak times. While we are waiving overage fees, the intent is to accommodate changes to usage for working from home and students now having to do online courses. When streaming etc, please be conscientious of the internet needs of others.

Also, as a reminder, please refrain from downloading copyrighted material such as movies and television shows. While we do not issue a penalty for copyright infringement, we do receive notices of these downloads and keep a record of them.

TECH TALK

RFD is coming to MRCC!

You may have noticed RFD on our Cable TV Guide on channel 438. We are currently waiting for confirmation to offer the channel. While we currently air RFD programming on channel 470, the new channel will offer guide information.

The Weather Network on channel 232 has been without sound for some time. This is an equipment issue and we are waiting for a replacement receiver. We hope to have this resolved within the week.

MRCC Board of Directors

President LEONARD MCCULLOCH: mclen@mrcable.ca

Secretary TONY MILLER: antreen@mrcable.ca

Treasurer KEITH LOSEY: kplfarms@mrcable.ca

BOB THIELEN: bbs@mrcable.ca

DARREN OSTENBERG: sales@mrcable.ca